



Cert FM 68915

## QUALITY MANAGEMENT SYSTEM MANUAL

(Released 01/10/2018)

**OUR MISSION...**Gator Stamping International, Inc. is committed to exceeding the needs of our customers, achieving the highest quality standards, and keeping costs competitive without sacrificing the quality of service required by our customers.

The Gator Stamping Quality Manual and supporting Procedures and Work Instructions address the requirements of ISO 9001:2015, customer specified requirements, general good business practices, Risk based approach to address the following objectives:

- To provide a focus on quality and reference to other quality management system documentation.
- To be a reference for all interested parties.
- The prevention of nonconformance.
- Reducing, reusing, and recycling waste.
- To conform to ISO 9001:2015 quality management system requirements.
- To provide a framework for continual improvement to all aspects of our company.

### SCOPE

Our Quality Management System applies to Sheet Metal Stamping, Fabrication, and Assemblies.

Gator Stamping has determined, and provides, the necessary resources and information to allow processes to function smoothly. We monitor, measure, and analyze the effectiveness of our processes and implement necessary actions to ensure their continual improvement using risk based thinking.

Gator Stamping recognizes that any outsourced activity is still within the organizations responsibility to ensure that conformity to customer requirements is achieved and all controls associated with outsourced activity maintained.

## **INTERESTED PARTIES**

THE FOLLOWING MAKE UP THE INTERESTED PARTIES:

CUSTOMERS

EMPLOYEES

VENDORS

SHARE HOLDERS

LOCAL AND REGULATORY AGENCIES

## **PROCESS APPROACH**

Gator Stamping System has identified the processes needed for the business management system and their application throughout the organization. The following identifies the sequence and interaction of these processes.

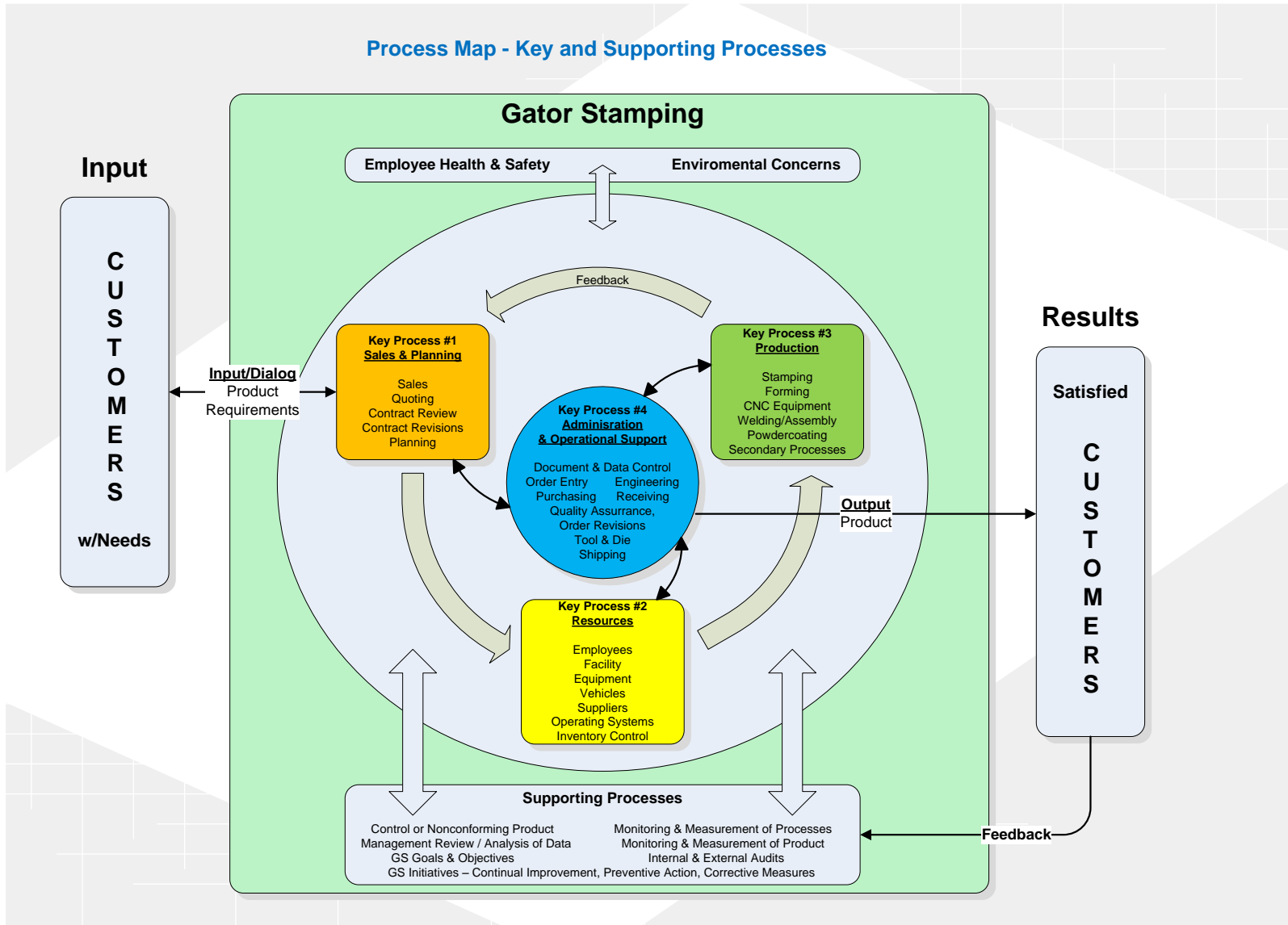
## **EXCLUSIONS**

ISO 9001:2015 Section 8.3 Design and Development - Gator Stamping does not perform design and development of product.

# Gator Stamping

## Quality Management System

### Overview



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## Quality Management System

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#### **NORMATIVE REFERENCE**

ISO 9000	Quality Management Systems – Fundamentals and vocabulary
ISO 9001	Quality Management Systems – Requirements
ISO 9004	Managing for the sustained success of an organization – A quality management approach
ISO 19011	Guidelines for auditing management systems

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#### **TERMS AND DEFINITIONS**

Unless otherwise stated in Procedures and/or Work Instructions, Gator Stamping uses terms and definitions from ISO 9000:2015.

### **Quality Policy**

*Determine Customer Needs.*

*Implement Processes to Meet Those Needs.*

*Identify Opportunities to Continually Improve Our Processes using risk based thinking to satisfy all interested parties.*

# Gator Stamping

## Quality Management System

### Overview

#### ISO 9001 Requirement

#### Gator Stamping Procedure

#### **Quality Management System .....Quality Management System**

- **General Requirements**
- Documentation Requirements
  - General
  - Quality Manual
  - Control of Documents
  - Control of Records



#### **Management Responsibility .....Management Responsibility**

- Management Commitment
- Interested Party Focus
- Quality Policy
- Planning
  - Quality Objectives
  - Quality Management System Planning
- Responsibility, Authority, and Communication
  - Responsibility and Authority
  - Management Representative
  - Internal Communication
- Management Review
  - General
  - Review Input
  - Review Output using risk based thinking



#### **Resource Management .....Resource Management**

- Provision of Resources
- Human Resources
  - General
  - Competence, Training and Awareness
- Infrastructure
- Work Environment



# Gator Stamping

## Quality Management System

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#### ISO 9001 Requirement

#### Gator Stamping Procedure

#### Product Realization

- **Planning of Product Realization .....Product Realization**
- **Customer-Related Processes.....Customer-Related Processes**
  - Determination of Requirements Related to the Product
  - Review of Requirements Related to the Product
  - Customer Communication
- **Design and Development.....N/A**
- **Purchasing.....Purchasing**
  - Purchasing Process
  - Purchasing Information
  - Verification of Purchased Product
- **Production and Service Provision.....Production & Service Provision**
  - Control of Production and Service Provision
  - Validation of Processes for Production and Service Provision
  - Identification and Traceability
  - Customer Property
  - Preservation of Product



# Gator Stamping

## Quality Management System

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#### ISO 9001 Requirement

#### Gator Stamping Procedure

- **Control of Monitoring of Measuring Equipment.....Control of M&M Equipment**

#### **Measurement, Analysis and Improvement .....Measurement, Analysis & Improvement**

- General
- Monitoring and Measurement
  - Customer Satisfaction
  - Internal Audit
  - Monitoring and Measurement of Processes
  - Monitoring and Measurement of Product
- Control of Nonconforming Products/Services
- Analysis of Data to include risk based thinking
- Improvement
  - Continual Improvement
  - Preventive Action
  - Corrective Measures

